

# Turning Tides Donations Hub

## Quality Matters!

### Thank you for gifting quality items

It is important to treat our clients with dignity and respect. We can do this with you by providing nice items which improve their environment, health, and well-being and in turn helps them on their way to a life where homelessness is behind them. We know people appreciate your donations and pre-loved items so thank you!

Reducing waste is important to us, by taking donations we are preventing unwanted items, which we can use, such as beds, bedroom furniture and bedding, going to landfill. But we are short of storage space, and we are **not** a waste disposal service – it costs us to dispose of unsuitable items so please be mindful and check out the details below.

If we do get excess items of food and clothing, we do recycle in partnership with other Charities.

**Please do check below to see what we can take – it will also avoid wasting your time! If unsure, or items are not listed below please email your offer with a photograph, dimensions, approximate age and condition to [donations@turning-tides.org.uk](mailto:donations@turning-tides.org.uk) and we will get back to you.**



Clean and fresh



Without stains



Not broken or rusting



In working order



Fire label attached



Complete with accessories



Food in date and un-opened

## What we can take – depending on storage

- Small armchairs (not recliners with electrical components)
- Beds and mattresses – single
- Small folding tables & coffee tables
- Coat rails
- Chest of drawers
- Bedside table/drawers
- Kitchen and cooking items and crockery (only in good condition)
- Table lamps
- Entertainment electricals – TVs, radios, take laptops and tablets
- Towels
- Bedding – single duvets and covers, pillows
- Outdoor items - water resistant sleeping bags, medium and large ruck sacks, roll mats, small tents
- Electricals such as undercounter fridges and freezers, microwaves, toasters, kettles, countercookers, and air fryers, cook pots
- Sofas – only if storage space or client request (only with fire tags)
- Wardrobes – only if storage space or client request
- Bicycles - only if storage space or client request
- Casual clothing - unisex comfortable, easy to wash, dry and wear items - see below for what we can use

**We can take these casual, comfortable – easy to wash, dry and wear unisex items - if shower resistant even better! Underwear needs to be new.**



### **What we don't take:**

- Damaged and incomplete items
- Items with fabric base that do not have an attached fire retardant labels
- Large white goods (tall refrigerators, washing machines, dishwashers, etc.)
- Baby & toddler items
- Smart dress type clothing and smart footwear